

## HomePointe HealthCare, Providing Nursing to Medically Fragile Children

HomePointe HealthCare believes there's no place like home, especially when a child is ill or in need of specialized care. The agency provides skilled nursing for medically fragile children, and the services are integrated with the child's routine. HomePointe tailors care to meet the unique needs of each child, helping them reach their full potential and remain at home with their family. Care includes going to appointments or school with the child and in-home nursing and oversight, even at night while the parents or guardians are sleeping.

Their pediatric-based homecare also serves young adults that have been with the agency since they were children. "Continuity of care is important," said Amanda Musser, HomePointe's Regional Director. "Our nurses work with clients and their families for several years, and they become like family. This longevity allows our team to become so familiar with the children they are serving which can prevent additional health problems since the nurses recognize even minor changes in vital signs or demeanor."

Established in 2008, HomePointe's mission has not changed — to care for children with complex needs. Benchmark Human Services (formerly AWS) is the parent company. Its vice president of children's services, Elaine Armstrong, created HomePointe for the sole purpose of that mission. Musser started with AWS in

2002, in their pediatric group homes, eventually transitioning to HomePointe, working with clients in the field.

HomePointe is a relatively small agency, providing services in 10 counties in Northeast (primarily) and Northwest Indiana. The agency employs 100 RNs and LPNs. "Being small has its challenges, however, it allows us to provide very customized, intensive care which has served as a benefit during the pandemic," Musser said.

"Our nurses and aides are used to working with children who have complex healthcare needs, so we were already taking extra precautions, monitoring for signs and symptoms of illness."

This year's 1st Place winner for Readers' Choice Best Home Health Care is HomePointe's first recognition in the contest. "It is truly an honor to receive recognition for the work we do," said Musser. "Our nurses and aides work tirelessly to



Janet Brown, LPN and Morgan W. having a ball!

provide the best care." Musser said there are currently children on a waiting list for services. "We want to serve as many children as possible. The more nurses we have, the more kids we can help have the best life possible."

HomePointe is hiring nurses and home health aides, offering flexibility for a wide range of schedules. Learn more at [HomePointeCares.com](http://HomePointeCares.com).



Aiden B. on the go!

**HomePointe HealthCare**  
8515 Bluffton Road  
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[HomePointeCares.com](http://HomePointeCares.com)

**Hours:**  
Monday – Friday:  
8 am – 4:30 pm  
In-Home Direct Care 24/7

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